Adult Social Care An Overview

27 June 2024





Our vision

"We want every person in Leicester to live in the place they call home with people and things that they love, in communities where they look out for one another, doing the things that matter to them."

Adapted from Social Care Future





The basics

A statutory function

Law, policy and guidance



A 'graduated' offer Universal wellbeing / advice

One / off or short term support

Long term support



Financial contributions from individuals



A year in ASC (2023/4)

19,447 contacts — 12, 967 new requests for support



67% resolved at point of contact

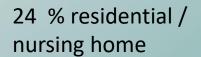
24.5% supported through short term services

3092 statutory assessments



1718 new people had eligible needs

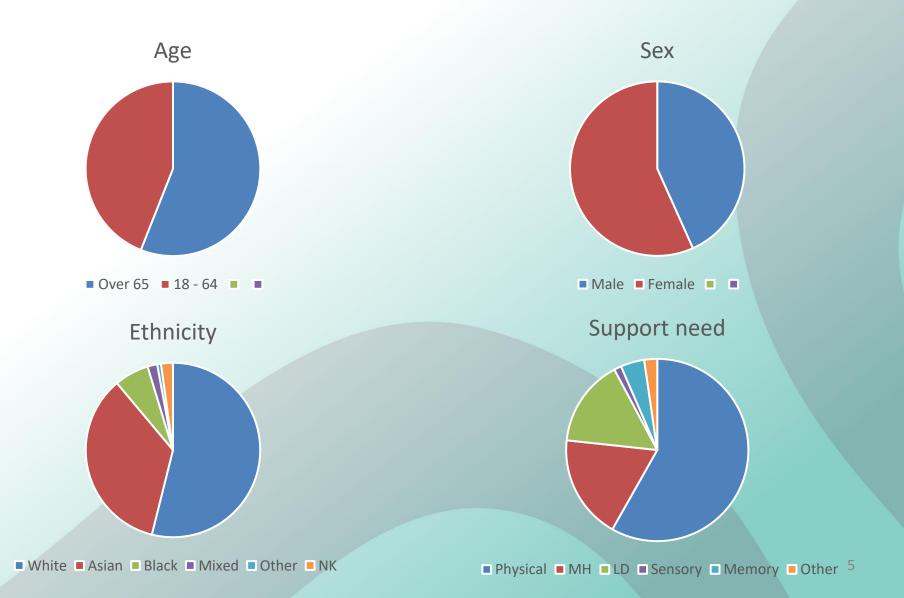
5079 people using long term support on 31 March 2024



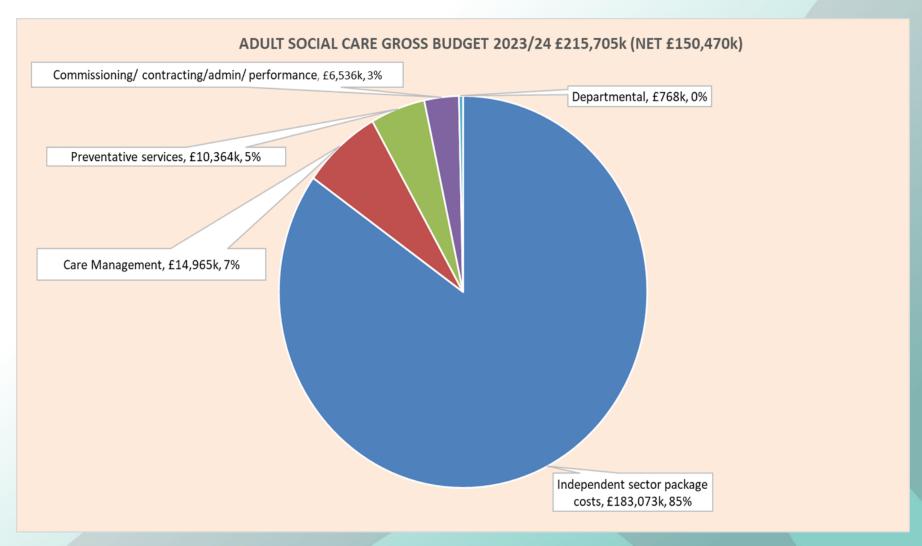
76% community

2873 reviews completed

People we work with



Our Resources



A short guide

Promote wellbeing

Prevention

Assessing need

Eligibility

Support Planning & Review

Safeguarding

For people who need support and for carers

Strengths based approaches

Our context

- A partnership approach health, housing, police, VCS
- Co-production at the heart
- Innovation, research and evidence

AND

- Financial constraint
- Capacity and demand
- ASC Assessment



Useful Information

Adult social care (leicester.gov.uk)

Online directory, information and self-service

0116 454 1004

ASC contact number for all enquiries or referrals

Adult social care: how we work (leicester.gov.uk)

An accessible structure chart that explains who we are and what we do

Making it Real (leicester.gov.uk)

Information for people who would like to get involved

cllrenq-sce@leicester.gov.uk

Our generic email address should you need to contact ASC about an enquiry